

Welcome to DoubleTree by Hilton Swindon. We hope you will find all the information below helpful.

	<p>Join Hilton Honors and instantly receive access to Digital Check-In, Digital Key, and choose your room, whilst earning points to enjoy other benefits and free stays at Hilton hotels worldwide.</p> <p>Once you have enrolled, or if you are already a member, let our reception team know to update your stay.</p>
	<p>Upon arrival you will have been asked to provide a credit card for any incidentals that you may purchase whilst at our property. During your stay 1 pre-authorisation of £50.00 will be held for the duration of your stay. This will be released automatically upon departure if not used.</p>
	<p>We are currently a cash-free property.</p>
	<p>Our Wi-Fi is complimentary, and no password is required. Just select the Hilton Honors network and click connect on the Hilton Honors Wi-Fi link.</p>
	<p>Our Fitness Centre is located on the 2nd floor and is open 24 hours.</p>
	<p>14Twelve Brasserie is open for Breakfast and Dinner</p> <p>Breakfast Times: Monday – Friday 6:30am – 9:30am Saturday, Sunday & Bank Holidays – 7am – 11am</p> <p>Dinner Times: 7 days a week – 6pm – 9:30pm</p> <p>Room Service Hours – 24hrs</p> <p>Lunch & Snacks – 10am – 6pm</p>
	<p>14Twelve bar is open from 7am – 11pm, after this all purchases are room service and room charge only. Alcohol will be served from 11am.</p>
	<p>Room service is available 24 hours a day. There is a £6 tray charge and a limited menu available from 10pm – 6am.</p>
	<p>Our hotel is on one central heating & cooling system. Should you find your room too hot or cold, please contact reception for a fan or space heater to be delivered.</p>
	<p>Housekeeping will service your room every day. Should you wish to opt out of this, please use the 'Do Not Disturb' sign outside your door. If you wish additional items, please speak to reception.</p>
	<p>Our team members will be happy to show you the designated smoking area. This is located to the front of the hotel. Smoking or Vaping within the hotel is not permitted and will carry a fine of £100.00 per incident.</p>

	<p>We have several pet friendly rooms, and we welcome your furry friends with pet bowls, beds, treats, poo bags, and a welcome letter. An additional charge of £20 per room per night will be payable.</p>
	<p>The nearest cashpoint is Tesco Express in Freshbrook, SN5 8LY</p>
	<p>On your departure day, please leave your key in the express checkout box located by reception to receive your invoice via email. If you are a Hilton Honors member, you can check out via the Hilton Honors app.</p>
 	<p>Emergency Contact Numbers Emergency – 999 Doctor – 01793 604020 Dentist – 01793 279975 Drove Vets – 01793 522483 A&E – 01793 604020</p>
	<p>Nearest Pharmacy – Facechoice Pharmacy Freshbrook Village Centre, Freshbrook, Swindon SN5 8LY 01793 870226</p>
	<p>Nearest Supermarket ASDA West Swindon Superstore West Swindon Shopping Centre Swindon SN5 7DL</p> <p>Tesco Express Freshbrook Village Centre Freshbrook Swindon SN5 8LY</p>
	<p>Local Attractions Butterfly World & Farm Park - https://www.studleygrange.co.uk/butterflyworld/butterfly_world/</p> <p>Lydiard Park - https://www.lydiardpark.org.uk/</p> <p>Cotswold Wildlife Park & Gardens - https://www.cotswoldwildlifepark.co.uk/</p> <p>Longleat Safari Park - https://www.longleat.co.uk/</p> <p>Stonehenge - https://www.english-heritage.org.uk/visit/places/stonehenge/</p>

Should you require any further assistance, please feel free to contact us via the reception team, just dial "0" from your in-room phone or visit us at the Front Desk.

With best wishes,

Andy Gelleburn

General Manager